

NOTICE OF MEETING

LICENSING SUB COMMITTEE

Monday, 7th July, 2025, 7.00 pm - George Meehan House, 294 High Road, London, N22 6JZ & Microsoft Teams (watch the live meeting [here](#) and watch the recording [here](#))

Members: Councillors Anna Abela (Chair), Sheila Peacock and Nick da Costa

1. FILMING AT MEETINGS

Please note this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the 'meeting room', you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual, or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

3. URGENT BUSINESS

The Chair will consider the admission of any late items of Urgent Business. (Late items will be considered under the agenda item where they appear. New items will be dealt with under item 7 below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. SUMMARY OF PROCEDURE

The Sub-Committee will first hear from the Licensing Officer. After that, the applicant will present their application and the Sub-Committee and objectors will have the opportunity to ask questions. Then, the objectors will present their case and the Sub-Committee and objectors will have the opportunity to ask questions.

All parties will then have the opportunity to sum up, and then the meeting will conclude to allow the Sub-Committee to deliberate and reach a decision. This decision will then be provided in writing within five working days of this meeting.

6. APPLICATION FOR A REVIEW OF A PREMISES LICENCE AT HORNSEY ARMS LTD, 26 HIGHGATE HIGH STREET, LONDON, N8 (HORNSEY) (PAGES 1 - 70)

To consider an application for a review of a premises licence.

7. NEW ITEMS OF URGENT BUSINESS

To consider any items of urgent business as identified at item 3.

Nazyer Choudhury, Principal Committee Co-ordinator
Tel – 020 8489 3321
Fax – 020 8881 5218
Email: nazyer.choudhury@haringey.gov.uk

Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Thursday, 26 June 2025

Report for: Licensing Sub Committee – 7 July 2025

Title: Application for the Review of a Premises Licence – Hornsey Arms Ltd formerly Hornsey Tavern, 26 Highgate High Street London N8.

Report authorised by: Daliah Barrett, Licensing Team Leader, Regulatory Services

Ward(s) affected: Hornsey

**Report for Key/
Non Key Decision:** Not applicable

1. Describe the issue under consideration

- 1.1 This application to review is submitted by the Noise RA and relates primarily to the objective of the prevention of crime and disorder, prevention of public nuisance and public safety has also been cited. The application is set out at **Appendix 1** to the report.
- 1.2 The application contends that the operation of the premises has led to public nuisance from large numbers of patrons congregating outside on the pavement, Fights taking place and noise nuisance .
- 1.3 The Premises Licence Holder (Hornsey Arms Ltd) and Designated Premises Supervisor (DPS) – Ms Jemma Crucifix.
The premises is licensed for the following:

Regulated Entertainment: Live Music & Recorded Music

Supply of Alcohol - ON & OFF

The times the Licence authorises the carrying out of licensable activities:

Regulated Entertainment

Friday and Saturday 2000 to 0000

Supply of Alcohol

Monday to Sunday 1100 to 0300

New Years Eve: from the start of permitted hours on 31 December until the start of permitted hours on 1 January.

The opening hours of the premises:

Monday to Sunday 1100 to 0330

New Years Eve: from the start of permitted hours on 31 December until the start of permitted hours on 1 January.

A copy of the Premises licence is attached at Appendix 2.

- 1.4 There are representation from the Met Police, Ward councillors and residents. that sets out several complaints received from residents and a number of attendance by the Police to th premises to deal with ASB reported. The representations are shown at **Appendix 3**.

1.5 **Consideration for LSC**

The Sub-Committee will be asked to determine this application and has the option to:

a) **Modify the conditions of the licence**

This could include either imposing further conditions on the licence or changing (for example, further restricting) the hours of certain licensable activities, where this is proportionate and relevant to the licensing objectives;

For this purpose, the conditions of the licence are modified if any of them are altered or omitted, or any new condition is added.

b) **Exclude a licensable activity from the scope of the licence**

The Sub-Committee may decide that it is proportionate and relevant to the Licensing objectives to remove one or more of the licensable activities;

c) **Remove the Designated Premises Supervisor**

d) **Suspend the licence for a period not exceeding three months**

e) **Revoke the licence**

- 1.6 Depending on the decision of the Sub-Committee, the licence holder and the applicant have rights of appeal to the Magistrates Court. The Sub-Committee is asked to state its reasons considering the representations received and what is appropriate for the promotion of the licensing objectives.

2. **Background**

- 2.1 The premises licence was initially issued under 'Grandfathered rights' in November 2005.
The premises was then taken over by Mr Thomas Kearns in 29th October 2021 under the name of The Hornsey Tavern Ltd . Mr Kearns was the director.
The premises was reviewed by a resident on 14th March 2022, due to noise issues late evening and into the early hours of the morning. The LSC determined to add conditions to the licence at the time.
The premises licence was then transferred on 14th March 2024 to Hornsey Arms Ltd. Mr Thomas Kearns is also the director of that company. A copy of the premises licence is at Appendix 2.

3. **Licensing Policy**

- 3.1 In reviewing a licence the Licensing Sub-Committee will consider, and take into account, the complaints history of the premises and all other relevant information.
- 3.2 A number of reviews may arise in connection with crime that is not directly

connected with licensable activities. The Sub-Committee does not have the power to judge the criminality or otherwise of any issue. The Sub-Committee's role is to ensure the promotion of the crime prevention objective

- 3.3 Where reviews arise in respect of these criminal activities and the Sub-Committee determines that the crime prevention objective is being undermined, It is expected that revocation of the licence – even in the first instance – should Be seriously considered .
- 3.4 This Licensing Authority, in determining what action to take, will seek to establish the cause of concern and any action taken will be directed at these causes. Any action taken to promote the licensing objectives will be appropriate and proportionate. Appendix 4 – Review section 182 Guidance.

4. Other considerations

- 4.1 Section 17 of the Crime and Disorder Act 1998 states: 'Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those function on, and the need to do all that it reasonably can to prevent crime and disorder in its area'.

5. Human Rights

- 5.1 While all Convention Rights must be considered, those which are of particular relevance to the application are:
- Article 8 – Right to respect for private and family life.
 - Article 1 of the First Protocol – Protection of Property.
 - Article 6(1) – Right to a fair hearing.
 - Article 10 – Freedom of Expression.

6. Use of Appendices

Appendix 1 – Review Application Form and supporting documents

Appendix 2 – Copy of licence

Appendix 3 – copy of Police /Ward Councillor/ Residents representation (Footage also included)

Appendix 4 – section 182 Guidance information.

7. Background papers

Section 82 Guidance

Haringey Statement of Licensing Policy

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Appendix 1

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London Borough of Haringey, Licensing Team, River Park House, Level 1, 225 High Road, Wood Green, London, N22 8HQ

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Craig Bellringer Noise and Nuisance Officer

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
HORNSEY ARMS 26 HIGH STREET HORNSEY	
Post town LONDON	Post code (if known) N8 7PB
Name of premises licence holder or club holding club premises certificate (if known)	
Hornsey Arms Ltd (Director Mr James Kearns)	
Number of premises licence or club premises certificate (if known)	
LN/00002199 LN/000002982	

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

✓

3) a member of the club to which this application relates
(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr

Mrs

Miss

Ms

Other title
(for example, Rev)

Surname

First names

Please tick ✓ yes

I am 18 years old or over

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Haringey Council 9 th Floor Alexandra House Wood Green London N22 7TY
Telephone number (if any)
E-mail address (optional) Craig.bellringer@haringey.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes ✓

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

✓

Please state the ground(s) for review (please read guidance note 2)

The Noise and Nuisance team have an extensive complaints history for this premises since 12th September 2022 we've received 82 reports these are a mixture of Music and People Noise. Some of these reports are outside our service hours (Thursday to Sunday 6pm to 2am)

As some of these were made outside our service hours the Noise and Nuisance team struggled to investigate the residents reports of loud music and people noise as the licence has a closing time of 3am. Attached is a list of complaints **Appendix one**

On Saturday 13th January 2024 at 22:57hrs officers attended a local resident's property and could hear excessively loud music from the resident's bedroom. Officers established the music was coming from Hornsey Arms. They issued an abatement notice. Attached as **Appendix two**

Sunday 29th March 2024 at 00:01hrs, we received a report from a local resident that loud music was playing from Hornsey Arms. Loud music was observed with the bedroom and a fixed penalty notice was issued and was paid. **Appendix three**

Saturday 15th February 2025 at 00:05hrs officers attended and could hear a specific song within the resident's property and issued a further Fixed Penalty Notice. **Appendix four**

I have met with James Kearns who is the director of the company, three times. Monday 29th January 2024, I met with Mr Kearns and the landlord of the property to discuss the abatement that was issued and how to mitigate the noise we discussed not allowing 3rd parties to bring their own equipment that bypasses the noise limited. Thursday 29th June 2023, I met with Mr Kearns and his licence consultant, and I explained the recent reports of music and what action we would take if we witnessed further incidents. Thursday 17th November 2022, I met with Mr Kearns and offered advice and explained what the reports we have received from the beginning of September.

Some of the reports are around the smoking area at the front of the public house making noise and having drinks outside and when the pub shuts people loitering outside in the early hours.

A review was called previously by a resident in April 2022.

The Licensing police team have also raised concerns that the premises have called the police and calls from residents about fights and that the management of the pub couldn't control patrons that they asked to leave.

Please see below from Hornsey Arms Premises Licence:

THE PREVENTION OF CRIME AND DISORDER

A minimum of two door supervisors approved by the security industry authority will be employed on the premises, alternatively, there will be no new entry to the premises after midnight.

Staff to be supervised and trained to conduct themselves in accordance best practise guidelines thus adhere to the BBPA, Portman Group on drinks strategy, National Alcohol Harm Reduction Strategy and other voluntary codes of practise.

Premises to be a member of the Pub Watch scheme.

(a) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Haringey Police Licensing Team.

(b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.

(c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.

(d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.

(e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

A minimum of 2 SIA licensed door supervisors shall be on duty at the premises on Fridays and Saturdays from 2000 until 30 minutes after closing time. They must correctly display their SIA licence(s) when on duty so as to be visible.

All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.

Patrons shall be limited to 10 at any one time outside the premises to smoke.

Drinks Not Permitted Outside - Drinks will not be permitted to leave the premises at any time, including for those leaving for the purpose of smoking.

Management must ensure that patrons do not obstruct the public highway in any manner whilst outside the premises.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:

(a) all crimes reported to the venue

(b) all ejections of patrons

(c) any complaints received concerning crime and disorder

(d) any incidents of disorder

(e) all seizures of drugs or offensive weapons

(f) any faults in the CCTV system, searching equipment or scanning equipment

(g) any refusal of the sale of alcohol

(h) any visit by a relevant authority or emergency service.

PUBLIC SAFETY

Management to ensure number of people on premises to remain within to capacity levels.

Risk management assessment will be reviewed weekly.

Procedures, appliances and systems are to be regularly tested and certified.

Toughened glass and plastic glass for outdoors will be used at all times on the premises.

Management will ensure that there is adequate outdoor lighting at the premises.

THE PREVENTION OF PUBLIC NUISANCE

Staff to be trained and supervised to prevent incidents of public nuisance.

Noise emanating from the premises to be kept to a minimum through the implementation of Best Practices Control of noise from pubs and clubs.

Premises to liaise with public and private transport providers.

Litter regularly collected and effective ventilation systems maintained on premises to prevent nuisance from odour.

An acoustic consultant's report must be commissioned and shared with the Council's Environmental Health Officer with appropriate works to be agreed and then implemented within 3 months.

A noise limiter must be fitted to the musical amplification system and maintained in accordance with the following criteria:

- (a) the limiter must be set at a level determined by and to the satisfaction of an authorised Environmental Health Officer, so as to ensure that no noise nuisance is caused to local residents or businesses,*
- (b) The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of the authorised Environmental Health Officer and access shall only be by persons authorised by the Premises Licence holder,*
- (c) The limiter shall not be altered without prior written agreement from the Environmental Health Officer,*
- (d) No alteration or modification to any existing sound system(s) should be affected without prior knowledge of the Environmental Health Officer, and*
- (e) No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.*

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.

THE PROTECTION OF CHILDREN

Sufficient staff to be on site to secure the protection of children from harm with appropriate training, adoption of best practice guide (Public Places Charter).

Children only permitted on the premises between 11.00 hrs and 21.00 hrs, accompanied by an adult.

No children under the age of 18 shall permitted on the premises without an adult to supervise.

Age verification - A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

Staff will be trained in, and fully aware of, the law relating to sales of alcohol to those under the age of 18.

Review Hearing Resolved 28th April 2022

a) To impose the following conditions on the Licence

Prevention of Crime and disorder:

(f) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Haringey Police Licensing Team.

(g) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.

(h) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.

(i) All recordings shall be stored for a minimum period of 31 days with date and time stamping.

(j) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

A minimum of 2 SIA licensed door supervisors shall be on duty at the premises on Fridays and Saturdays from 2000 until 30 minutes after closing time. They must correctly display their SIA licence(s) when on duty so as to be visible.

All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.

Patrons shall be limited to 10 at any one time outside the premises to smoke.

Drinks Not Permitted Outside - Drinks will not be permitted to leave the premises at any time, including for those leaving for the purpose of smoking.

Management must ensure that patrons do not obstruct the public highway in any manner whilst outside the premises.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:

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(e) all seizures of drugs or offensive weapons

(f) any faults in the CCTV system, searching equipment or scanning equipment

(g) any refusal of the sale of alcohol

(h) any visit by a relevant authority or emergency service.

Prevention of public nuisance

An acoustic consultant's report must be commissioned and shared with the Council's Environmental Health Officer with appropriate works to be agreed and then implemented within 3 months.

A noise limiter must be fitted to the musical amplification system and maintained in accordance with the following criteria:

(f) the limiter must be set at a level determined by and to the satisfaction of an authorised Environmental Health Officer, so as to ensure that no noise nuisance is caused to local residents or businesses,

(g) The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of the authorised Environmental Health Officer and access shall only be by persons authorised by the Premises Licence holder,

(h) The limiter shall not be altered without prior written agreement from the Environmental Health Officer,

(i) No alteration or modification to any existing sound system(s) should be affected without prior knowledge of the Environmental Health Officer, and

(j) No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.

Protection of children from harm.

Children only permitted on the premises between 11.00 hrs and 21.00 hrs, accompanied by an adult.

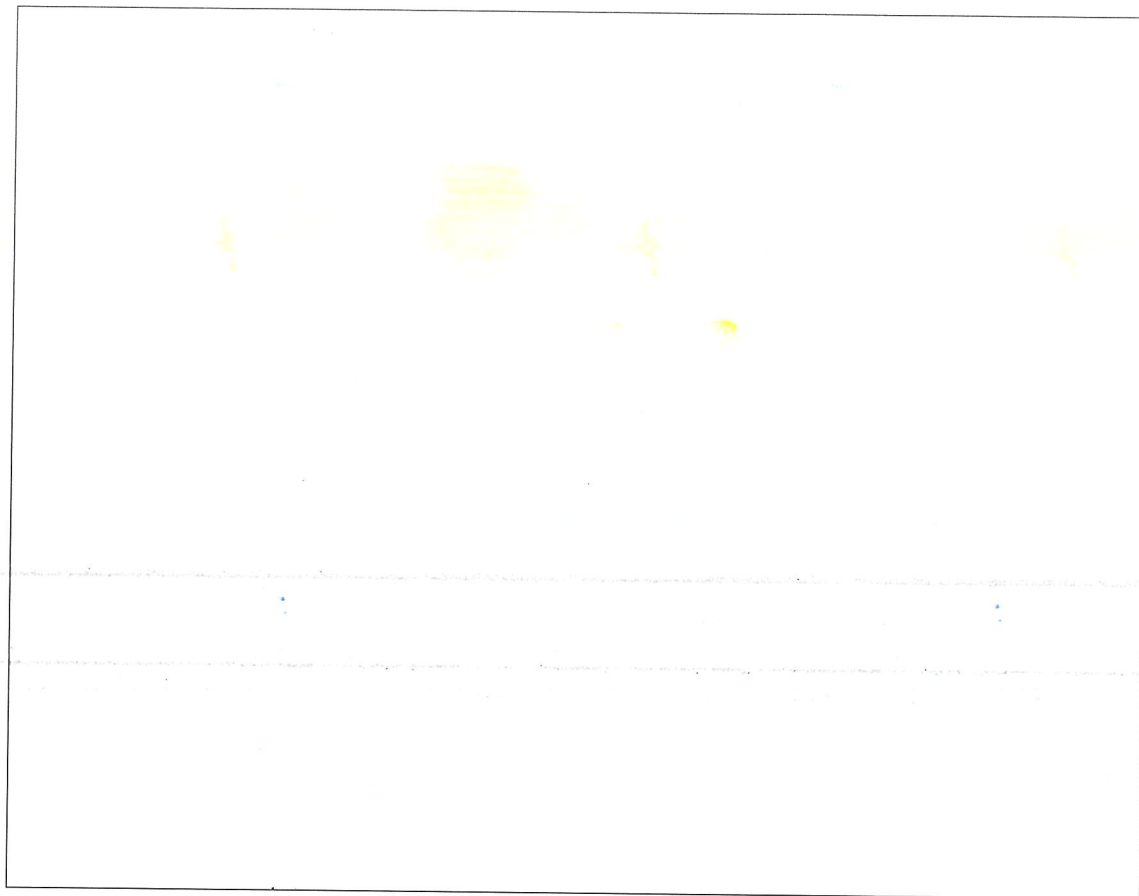
No children under the age of 18 shall permitted on the premises without an adult to supervise.

Age verification - A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

Staff will be trained in, and fully aware of, the law relating to sales of alcohol to those under the age of 18.

The reason I have called for a licensing review as I believe the DPS and Mr Kearns is unable to adhere to licensing objectives. Specifically:

THE PREVENTION OF PUBLIC NUISANCE



Please provide as much information as possible to support the application (please read guidance note 3)

Below is the current licence.

Licensable activities authorised by the Licence:

Regulated Entertainment: Live Music & Recorded Music

Supply of Alcohol

The times the Licence authorises the carrying out of licensable activities:

Regulated Entertainment

Friday and Saturday 2000 to 0000

Supply of Alcohol

Monday to Sunday 1100 to 0300

New Years Eve: from the start of permitted hours on 31 December until the start of permitted hours on 1 January.

The opening hours of the premises:

Monday to Sunday 1100 to 0330

New Years Eve: from the start of permitted hours on 31 December until the start of permitted hours on 1 January.

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

Supply of alcohol for consumption both ON and OFF the premises.

I recommend changing the hours to reduce the risk of public nuisance and removing the regulated entertainment from the licence.

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1200 to 2330

Friday and Saturday 1300 to 2330

The opening hours of the premises:

Sunday to Thursday 1100 to 0000

Friday and Saturday 1100 to 0000

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 4)

[Redacted Signature]

Date 10/4/2025

Capacity LBH OFFICER

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Below is the list of complaint dating back two years:

13/06/2023 – 00:54 people noise report. Outside of service hours.

02/08/2023 – 09:48 people noise report. Outside of service hours.

02/08/2023 – 09:58 people noise report. Outside of service hours

19/08/2023 – 01:14 officers called 01:30 ‘Complainant confirmed that the recording showed people talking. Advised we have limited power to investigate people noise but to remove music early so that we can attend.’

24/08/2023 – 00:15 people noise report. Outside of service hours

26/08/2023 – 00:23- loud music officers called at 00:43 refused visit.

17/09/2023 – 01:02 ANON report

12/01/2024 – 13:33 reports of singing and shouting. Outside of service hours

13/01/2024 – 21:58 officers called at 22:20 and attended at 22:50 witnessed a statutory nuisance and issued a Abatement notice.

20/01/2024 – 00:31 reports of loud music, officers called at 00:32 and complainant said the music was lower but wanted to log the call.

02/03/2024 – 21:21 Anon report but officers were in the area and no music heard.

03/03/2024 – 02:08 report of loud music. Outside of service hours.

13/03/2024 – 23:13 report of loud music. Outside of service hours.

18/03/2024 – 00:34 loud music. Officers called at 00:41 and attended at 00:54 complainant said the music was lower and officers couldn’t hear any loud music.

29/03/2024 – 23:45 officers called 23:50 and attended at 00:01 noise was audible.

08/04/2024 – 15:28 reports of people noise. Outside of noise service hours

10/04/2024 – 00:35 reports of people noise. No officer on duty.

10/04/2024 – 15:49 reports of people noise. Outside of noise service hours

19/04/2024 – 12:16 reports of people noise. Outside of noise service hours

20/04/2024 – 10:50 reports of people noise. Outside of noise service hours

30/04/2024 – 08:04 reports of people noise. Outside of noise service hours

13/05/2024 – 23:17 – outside of noise service.

15/06/2024 – 00:08 officers called at 00:25 and the music stopped.

20/09/2024 – 21:05 officers attended at 22:00 and music was observed and spoke with the DPS

23/11/2024 – 22:40 officers called at 23:00 no answer voicemail left

16/12/2024 – 03:12 'Loud male voices shouting in the street woke me up around 1.20am. It is now 3.08, several men (3-5) have been shouting outside the pub since then' Outside of service hours.

16/12/2024 – 13:04 reports of males shouting outside the pub. Outside of service hours.

16/12/2024 – 00:26 officers called at 00:40 no answer voicemail left.

26/12/2024 – 01:29 report of loud music. Outside of service hours.

30/12/2024 – 02:36 reports of singing and shouting. Outside of service hours

15/02/2025 – 23:12 reports of loud music. Officers called at 23:30 no answer and voicemail left.

15/02/2025 – 23:47 officers called 23:42 and attended at 00:05 and a breach of abatement was witnessed and FPN issued.

15/02/2025 – 23:50 officers called at 00:01 no answer voicemail left.

Haringey Council

EPA90.Sec.80 LMV

Rev: March 2019

Environmental Protection Act 1990 - Part III

Statutory nuisance - Abatement notice

To: The Company Secretary, Hornsey Tavern Ltd

at: The Hornsey Tavern, 26 High Street, Hornsey, London, N8 7PB

The Person Responsible for a statutory nuisance at the premises in the Borough of Haringey known as The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB

TAKE NOTICE that the Council of the Borough of Haringey are satisfied that a statutory nuisance as defined by the Environmental Protection Act 1990 exists, or is likely to recur at the above-mentioned premises as a result of:

Noise arising from music and voices

THE COUNCIL DO HEREBY PROHIBIT FORTHWITH a recurrence of the nuisance and for that purpose requires you to:

Exercise proper control of the volume of sound generated at the premises arising from any musical instrument, voices, amplifier or sound reproduction equipment so as to ensure that the total volume of sound emitted is not likely to cause a nuisance to persons residing in the vicinity.

AND YOU ARE GIVEN FURTHER NOTICE THAT you may within 21 days from the date of service of this Notice upon you, appeal to the Magistrates' Court on any of the grounds contained in the Statutory Nuisance [Appeals] Regulations 1995. [See notes attached].

AND FURTHER TAKE NOTICE that in the opinion of the Local Authority the noise is likely to be of a limited duration such that a suspension of the Notice would render it of no practical effect **AND THEREFORE** this Notice shall have effect notwithstanding any Appeal to a Magistrates' Court which has not been decided by the Court. The maximum penalty for failure to comply with this Notice is **£5,000** (unlimited in the case of industrial, trade or business premises) plus a further **£500** for each day on which the offence continues after conviction.

Dated: 19th January 2024

Our Ref: E&N/ENF WK/000591592

Address (to which any communication regarding this Notice may be sent):

.....
being the Officer appointed for this purpose

Assistant Director,
Environment & Neighbourhoods
1st Floor North, River Park House,
225 High Road, Wood Green, London N22 8HQ

Telephone: 020 8489 1335

This matter is being dealt with by:
April Smart

Dated November 8, 1995, made by the Secretary of State for the Environment, as respects England, and the Secretary of State for Wales, as respects Wales, in exercise of the powers conferred upon them by paragraph 1(4) of Schedule 3 to the Environmental Protection Act 1990 and of all other powers enabling them in that behalf.

Citation, commencement and interpretation

1. (1) These Regulations may be cited as the Statutory Nuisance (Appeals) Regulations 1995 and shall come into force on 8th November 1995.
(2) In these Regulations

'the 1974 Act' means the Control of Pollution Act 1974;
'the 1990 Act' means the Environmental Protection Act 1990; and
'the 1993 Act' means the Noise and Statutory Nuisance Act 1993.

Appeals under Section 80(3) or the 1990 Act

2. (1) The provisions of this regulation apply in relation to an appeal brought by any person under Section 80(3) of the 1990 Act (appeals to Magistrates) against an Abatement Notice served upon him by a Local Authority.
(2) The grounds on which a person served with such a Notice may appeal under Section 80(3) are any one or more of the following grounds that are appropriate in the circumstances of the particular case—
(a) that the Abatement Notice is not justified by Section 80 of the 1990 Act (summary proceedings for statutory nuisances);
(b) that there has been some informality, defect or error in, or in connection with, the Abatement Notice, or in, or in connection with, any copy of the Abatement Notice served under Section 80A(3) (certain Notices in respect of vehicles, machinery or equipment);
(c) that the Authority have refused unreasonably to accept compliance with alternative requirements, or that the requirements of the Abatement Notice are otherwise unreasonable in character or extent, or are unnecessary;
(d) that the time, or where more than one time is specified, any of the times, within which the requirements of the Abatement Notice are to be complied with is not reasonably sufficient for the purpose;
(e) where the nuisance to which the Notice relates—
(i) is a nuisance falling within section 79(1)(a),(d),(e),(f) or (g) of the 1990 Act and arises on industrial, trade, or business premises, OR
(ii) is a nuisance falling within Section 79(1)(b) of the 1990 Act and the smoke is emitted from a chimney, OR
(iii) is a nuisance falling within Section 79(1)(ga) of the 1990 Act and is noise emitted from or caused by a vehicle, machinery or equipment being used for industrial, trade or business purposes;
(f) that the best practicable means were used to prevent, or to counteract the effects of, the nuisance:
that, in the case of a nuisance under Section 79(1)(g) or (ga) of the 1990 Act (noise emitted from premises), the requirements imposed by the Abatement Notice by virtue of Section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the Notice relates, of—
(i) any Notice served under Section 60 or 66 of the 1974 Act (Control of Noise on Construction Sites and from Certain Premises) OR
(ii) any consent given under Section 61 or 65 of the 1974 Act (consent for work on Construction Sites and consent for noise to exceed registered level in a noise abatement zone), OR
(iii) any determination made under Section 67 of the 1974 Act (Noise Control of New Buildings);
(g) that, in the case of a nuisance under Section 79(1)(ga) of the 1990 Act (noise emitted from or caused by vehicles, machinery or equipment), the requirements imposed by the Abatement Notice by virtue of Section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the Notice relates, of any condition of a consent given under paragraph 1 of Schedule 2 to the 1993 Act (loudspeakers in streets or roads);
(h) that the Abatement Notice should have been served on some person instead of the appellant, being—
(i) the person responsible for the nuisance, OR
(ii) the person responsible for the vehicle, machinery or equipment, OR
(iii) in the case of nuisance arising from any defect of a structural character, the owner of the premises, OR
(iv) in the case where the person responsible for the nuisance cannot be found or the nuisance has not yet occurred, the owner or occupier of the premises;
(i) that the Abatement Notice might lawfully have been served on some person instead of the appellant being—
(i) in the case where the appellant is the owner of the premises, the occupier of the premises, OR
(ii) in the case where the appellant is the occupier of the premises, the owner of the premises;
and that it would have been equitable for it to have been so served;
(j) that the Abatement Notice might lawfully have been served on some person in addition to the appellant, being—
(i) a person also responsible for the nuisance, OR
(ii) a person who is also owner of the premises, OR
(iii) a person who is also an occupier of the premises, OR
(iv) a person who is also the person responsible for the vehicle, machinery or equipment,
and that it would have been equitable for it to have been so served.
(3) If and so far as appeal is based on the ground of some informality, defect or error in, or in connection with, the Abatement Notice, or in, or in connection with, any copy of the Notice served under Section 80A(3), the Court shall dismiss the appeal if it is satisfied that the informality, defect or error was not a material one.
(4) Where the grounds upon which an Appeal is brought include a ground specified in paragraph (2)(i) or (j) above, the appellant shall serve a copy of his Notice of Appeal on any other person referred to, and in the case of any Appeal to which these Regulations apply he may serve a copy of his Notice of Appeal on any other person having an estate or interest in the premises, vehicle, machinery or equipment in question.
(5) On the Hearing of the appeal the Court may—
(a) quash the Abatement Notice to which the Appeal relates, OR
(b) vary the Abatement Notice in favour of the appellant in such manner as it thinks fit, OR
(c) dismiss the Appeal;
and an Abatement Notice that is varied under sub-paragraph (b) above shall be final and shall otherwise have effect, as so varied, as if it had been so made by the Local Authority.
(6) Subject to paragraph (7) below on the Hearing of Appeal the Court may make such order as it thinks fit
(a) with respect to the person by whom any work is to be executed and the contribution to be made by any person towards the cost of the work, OR
(b) as to the proportions in which any expenses which may become recoverable by the Authority under Part III of the 1990 Act are to be borne by the appellant and by any other person.
(7) In exercising its powers under paragraph (6) above the Court—
(a) shall have regard, as between an owner and an occupier, to the terms and conditions, whether contractual or statutory, of any relevant tenancy and to the nature of the works required, and
(b) shall be satisfied before it imposes any requirement thereunder on any person other than the appellant, that that person has received a copy of the Notice of Appeal in pursuance of paragraph (4) above.

Suspension Of Notice

3. (1) Where—
(a) an Appeal is brought against an Abatement Notice served under Section 80 or Section 80A of the 1990 Act, and—
(b) either—
(i) compliance with the Abatement Notice would involve any person in expenditure on the carrying out of the works before the Hearing of the Appeal, OR
(ii) in the case of a nuisance under Section 79(1)(g) or (ga) of the 1990 Act, the noise to which the Abatement Notice relates is noise necessarily caused in the course of the performance of some duty imposed by law on the appellant, and
(c) either paragraph (2) does not apply, or it does apply but the requirements of paragraph (3) have not been met,
the Abatement Notice shall be suspended until the Appeal has been abandoned or decided by the Court.
(2) This paragraph applies where—
(a) the nuisance to which the Abatement Notice relates—
(i) is injurious to health, OR
(ii) is likely to be of a limited duration such that suspension of the Notice would render it of no practical effect, OR
(b) the expenditure which would be incurred by any person in the carrying out of works in compliance with the Abatement Notice before any Appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.
(3) Where paragraph (2) applies the Abatement Notice—
(a) shall include a statement that paragraph (2) applies, and that as a consequence it shall have effect notwithstanding any Appeal to a Magistrates' Court which has not been decided by the Court and
(b) shall include a statement as to which of the grounds set out in paragraph (2) apply

Revocations

4. The Statutory Nuisance (Appeals) Regulations 1990 and the Statutory Nuisance (Appeals) Amendment Regulations 1990 are hereby revoked.

Office Use:

FPN payments to be credited to P30004 GL 19200

Notify asb.enforcement@haringey.gov.uk when payment made.


London Local Authorities Act 2004 - Fixed Penalty Notice

London Local Authorities Act 2004
(Sections 15 and 16 and Schedule 2 as amended)
& the London Local Authorities Act 1990
(Sections 34 and 38)

Reference
number:
WK/000598444

Part A
Notice of opportunity to pay Fixed Penalty

Notice given by Haringey Council,
4th Floor, Alexandra House, Station Road, London N22 7TY

Notice given to: Hornsey Tavern Ltd

of: The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB

I am an authorised officer of Haringey Council. I have reason to believe that you have committed an offence. Details of the alleged offence are contained in this notice. This notice offers you the opportunity of discharging any liability to conviction for that offence by payment of a fixed penalty. No proceedings will be taken for this offence before the expiration of twenty-eight [28] calendar days following the date of this notice. You will not be liable to conviction for the offence if you pay the fixed penalty within that period of 28 days. The acceptable methods of payment are set out in Part B of this notice. If you fail to pay the fixed penalty within that period, legal proceedings for the offence may be commenced against you. An early payment discount as set out in Part C will apply if this fixed penalty is paid before the expiration of a period of fourteen [14] calendar days following the date of this notice.

If you do not accept that you should pay any penalty or consider you have not committed an offence, you should write to the council at the address shown at the end of this notice before the end of the 28 day period setting out your reasons and you should not pay the fixed penalty. If the council does not accept your reasons, then you will have a further opportunity to pay this fixed penalty but at the full amount.

Signature of authorised officer:

Date: 17th April 2024

Offence code (The offence is described beside this code in Part C of this notice): E2

Amount of Fixed Penalty (£400):
£100 (Residential) (E1)
£400 (Industrial/Trade/Business) (E2)

Date of alleged offence: 17th April 2024

Location of alleged offence: The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB

Circumstances alleged to constitute the offence: loud music witnessed within residents property breach of abatement notice

Part B Payment Methods

You may pay the fixed penalty by the following method:

To make a payment over the phone using either a debit or credit card, please phone us on 020 8489 1335.

When you phone please state that FPN payments are to be credited to P30004 GL 19200 and ask for a receipt number. It is important that you retain this.

If you cannot pay by this method, please contact Enforcement on 020 8489 1335 to discuss alternative payment arrangements.

Please note office hours are 9am to 5pm Monday to Friday (closed bank holidays).

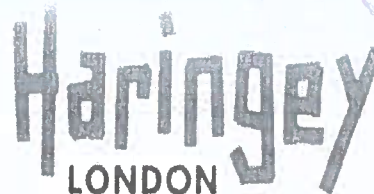
Part C

Offence codes and description of offences

Offence Code	Act	Section	Description of Offence	Fixed Penalty Level
E1	Environmental Protection Act 1990 (c. 43)	80(4)	Contravention or Failure to comply with requirements or prohibition imposed by an abatement notice (residential premises)	£100.00 £60 if paid within 14 days
E2	Environmental Protection Act 1990 (c. 43)	80(4)	Contravention or Failure to comply with requirements or prohibition imposed by an abatement notice (industrial, trade or business premises)	£400.00 £240 if paid within 14 days

If you make payment within 14 days then you will qualify for a 40% early payment reduction

Office Use:
FPN payments to be credited to P30012 GL 19200
Notify asb.enforcement@haringey.gov.uk when payment made.



London Local Authorities Act 2004 - Fixed Penalty Notice

London Local Authorities Act 2004
(Sections 15 and 16 and Schedule 2 as amended)
& the London Local Authorities Act 1990
(Sections 34 and 38)

Reference
number:
WK/000622393

Part A
Notice of opportunity to pay Fixed Penalty

Notice given by Haringey Council,
4th Floor, Alexandra House, Station Road, London N22 7TY

Notice given to: Company Secretary

of: The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB

I am an authorised officer of Haringey Council. I have reason to believe that you have committed an offence. Details of the alleged offence are contained in this notice. This notice offers you the opportunity of discharging any liability to conviction for that offence by payment of a fixed penalty. No proceedings will be taken for this offence before the expiration of twenty-eight [28] calendar days following the date of this notice. You will not be liable to conviction for the offence if you pay the fixed penalty within that period of 28 days. The acceptable methods of payment are set out in Part B of this notice. If you fail to pay the fixed penalty within that period, legal proceedings for the offence may be commenced against you. An early payment discount as set out in Part C will apply if this fixed penalty is paid before the expiration of a period of fourteen [14] calendar days following the date of this notice.

If you do not accept that you should pay any penalty or consider you have not committed an offence, you should write to the council at the address shown at the end of this notice before the end of the 28 day period setting out your reasons and you should not pay the fixed penalty. If the council does not accept your reasons, then you will have a further opportunity to pay this fixed penalty but at the full amount.

Signature of authorised officer:

Date: 16th February 2025

Offence code (The offence is described beside this code in Part C of this notice): E2

Amount of Fixed Penalty (£400):
£100 (Residential) (E1)
£400 (Industrial/Trade/Business) (E2)

Date of alleged offence: 16th February 2025

Location of alleged offence: The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB

Circumstances alleged to constitute the offence:

Loud audible music observed, statutory nuisance substantiated.

Part B Payment Methods

You may pay the fixed penalty by the following method:

To make a payment over the phone using either a debit or credit card, please phone us on 020 8489 1335.

When you phone please state that FPN payments are to be credited to P30012 GL 19200 and ask for a receipt number. It is important that you retain this.

If you cannot pay by this method, please contact Enforcement on 020 8489 1335 to discuss alternative payment arrangements.

Please note office hours are 9am to 5pm Monday to Friday (closed bank holidays).

Part C

Offence codes and description of offences

Offence Code	Act	Section	Description of Offence	Fixed Penalty Level
E1	Environmental Protection Act 1990 (c. 43)	80(4)	Contravention or Failure to comply with requirements or prohibition imposed by an abatement notice (residential premises)	£100.00 £60 if paid within 14 days
E2	Environmental Protection Act 1990 (c. 43)	80(4)	Contravention or Failure to comply with requirements or prohibition imposed by an abatement notice (industrial, trade or business premises)	£400.00 £240 if paid within 14 days

If you make payment within 14 days then you will qualify for a 40% early payment reduction

Appendix 2

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PREMISES LICENCE**Receipt:** AG763090**Premises Licence Number:** LN/00002199
LN/000002982*This Premises Licence has been issued by:*

***The Licensing Authority, London Borough of Haringey,
Level 4 Alexandra House, 10 Station Road,
Wood Green, London N22 7TR***

Signature:**Date:** 24th November 2005
DPS Variation: 7th May 2024**Part 1 – PREMISES DETAILS****Postal Address of Premises or, if none, Ordnance Survey map reference or description:**

**HORNSEY ARMS
26 HIGH STREET
HORNSEY
LONDON N8 7PB**

Telephone:

Where the Licence is time limited, the dates:

Not applicable

Licensable activities authorised by the Licence:**Regulated Entertainment:** Live Music & Recorded Music**Supply of Alcohol****The times the Licence authorises the carrying out of licensable activities:****Regulated Entertainment****Friday and Saturday** 2000 to 0000**Supply of Alcohol****Monday to Sunday** 1100 to 0300**New Years Eve:** from the start of permitted hours on 31 December until the start of permitted hours on 1 January.**The opening hours of the premises:****Monday to Sunday** 1100 to 0330**New Years Eve:** from the start of permitted hours on 31 December until the start of permitted hours on 1 January.**Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:**Supply of alcohol for consumption both **ON** and **OFF** the premises.

LICENSING ACT 2003
Sec 24

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:

Hornsey Arms Ltd

Registered number of holder, for example company number, charity number (where applicable):

15476522

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

Jemma Leighan Crucefix

Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:

Personal Licence: LN/000027577

Issued by: London Borough of Haringey

Annex 1 –Mandatory Conditions

Supply of alcohol.

1. No supply of alcohol may be made under the premises licence;
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5. (1) The premises licence holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
6. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

Annex 1 –Mandatory Conditions

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

7. Prohibition on Sale of Alcohol below Cost of Duty plus VAT.

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph (1) —

(a) —duty^{ll} is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6);

(b) —permitted price^{ll} is the price found by applying the formula —

$$P = D + (D \times V)$$

Where —

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol

(c) —relevant person^{ll} means, in relation to premises in respect of which there is in force a premises licence —

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence,
or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person^{ll} means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) —valued added tax^{ll} means value added tax charged in accordance with the Value Added Tax Act 1994

(3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (a) Sub-paragraph (b) below applies where the permitted price given by Paragraph (b) of paragraph (2) on a day (—the first day^{ll}) would be different from the permitted price on the next day (—the second day^{ll}) as a result of a change to the rate of duty or value added tax.

(b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Exhibition of films.

1. Admission of children to the exhibition of any film is to be restricted in accordance with the recommendations made by the specified film classification body.

2. Where —

(a) the film classification body is not specified in the licence, or

(b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

Annex 1 –Mandatory Conditions

3. In this section –

—children^{ll} means persons aged under 18; and —film classification body^{ll} means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

Door supervision.

1. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.

Annex 2 – Conditions consistent with the Operating Schedule

THE PREVENTION OF CRIME AND DISORDER

A minimum of two door supervisors approved by the security industry authority will be employed on the premises, alternatively, there will be no new entry to the premises after midnight.

Staff to be supervised and trained to conduct themselves in accordance best practise guidelines thus adhere to the BBPA, Portman Group on drinks strategy, National Alcohol Harm Reduction Strategy and other voluntary codes of practise.

Premises to be a member of the Pub Watch scheme.

- (a) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Haringey Police Licensing Team.
- (b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
- (c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.
- (d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
- (e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

A minimum of 2 SIA licensed door supervisors shall be on duty at the premises on Fridays and Saturdays from 2000 until 30 minutes after closing time. They must correctly display their SIA licence(s) when on duty so as to be visible.

All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.

Patrons shall be limited to 10 at any one time outside the premises to smoke.

Drinks Not Permitted Outside - Drinks will not be permitted to leave the premises at any time, including for those leaving for the purpose of smoking.

Management must ensure that patrons do not obstruct the public highway in any manner whilst outside the premises.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system, searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

PUBLIC SAFETY

Management to ensure number of people on premises to remain within to capacity levels.

Risk management assessment will be reviewed weekly.

Annex 2 – Conditions consistent with the Operating Schedule

Procedures, appliances and systems are to be regularly tested and certified.

Toughened glass and plastic glass for outdoors will be used at all times on the premises.

Management will ensure that there is adequate outdoor lighting at the premises.

THE PREVENTION OF PUBLIC NUISANCE

Staff to be trained and supervised to prevent incidents of public nuisance.

Noise emanating from the premises to be kept to a minimum through the implementation of Best Practices Control of noise from pubs and clubs.

Premises to liaise with public and private transport providers.

Litter regularly collected and effective ventilation systems maintained on premises to prevent nuisance from odour.

An acoustic consultant's report must be commissioned and shared with the Council's Environmental Health Officer with appropriate works to be agreed and then implemented within 3 months.

A noise limiter must be fitted to the musical amplification system and maintained in accordance with the following criteria:

- (a) the limiter must be set at a level determined by and to the satisfaction of an authorised Environmental Health Officer, so as to ensure that no noise nuisance is caused to local residents or businesses,
- (b) The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of the authorised Environmental Health Officer and access shall only be by persons authorised by the Premises Licence holder,
- (c) The limiter shall not be altered without prior written agreement from the Environmental Health Officer,
- (d) No alteration or modification to any existing sound system(s) should be affected without prior knowledge of the Environmental Health Officer, and
- (e) No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.

THE PROTECTION OF CHILDREN

Sufficient staff to be on site to secure the protection of children from harm with appropriate training, adoption of best practice guide (Public Places Charter).

Children only permitted on the premises between 11.00 hrs and 21.00 hrs, accompanied by an adult.

No children under the age of 18 shall permitted on the premises without an adult to supervise.

Age verification - A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

Staff will be trained in, and fully aware of, the law relating to sales of alcohol to those under the age of 18.

Annex 2 – Conditions consistent with the Operating Schedule

Annex 3 – Conditions attached after a hearing by the licensing authority

Review Hearing Resolved 28th April 2022

a) To impose the following conditions on the Licence
Prevention of Crime and disorder:

- (f) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Haringey Police Licensing Team.
- (g) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
- (h) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.
- (i) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
- (j) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

A minimum of 2 SIA licensed door supervisors shall be on duty at the premises on Fridays and Saturdays from 2000 until 30 minutes after closing time. They must correctly display their SIA licence(s) when on duty so as to be visible.

All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.

Patrons shall be limited to 10 at any one time outside the premises to smoke.

Drinks Not Permitted Outside - Drinks will not be permitted to leave the premises at any time, including for those leaving for the purpose of smoking.

Management must ensure that patrons do not obstruct the public highway in any manner whilst outside the premises.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system, searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

Prevention of public nuisance

An acoustic consultant's report must be commissioned and shared with the Council's Environmental Health Officer with appropriate works to be agreed and then implemented within 3 months.

Annex 3 – Conditions attached after a hearing by the licensing authority

A noise limiter must be fitted to the musical amplification system and maintained in accordance with the following criteria:

- (f) the limiter must be set at a level determined by and to the satisfaction of an authorised Environmental Health Officer, so as to ensure that no noise nuisance is caused to local residents or businesses,
- (g) The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of the authorised Environmental Health Officer and access shall only be by persons authorised by the Premises Licence holder,
- (h) The limiter shall not be altered without prior written agreement from the Environmental Health Officer,
- (i) No alteration or modification to any existing sound system(s) should be affected without prior knowledge of the Environmental Health Officer, and
- (j) No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.

Protection of children from harm.

Children only permitted on the premises between 11.00 hrs and 21.00 hrs, accompanied by an adult.

No children under the age of 18 shall permitted on the premises without an adult to supervise.

Age verification - A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

Staff will be trained in, and fully aware of, the law relating to sales of alcohol to those under the age of 18.

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Appendix 3

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Licensing Authority
River Park House
Level 1 North
225 High Road
London
N22 8HQ

Licensing Unit
Tottenham Police Station
398 High Rd,
London
N17 9ES

HaringeyLicensing@met.police.uk
www.met.police.uk

North Eight, 26 High Street, London, N8 7PB

License Number: LN/000002982

Premises License Holder: Hornsey Arms LTD 15476522. Director- James KEARNS.

Designated Premises Supervisor: Jemma Crucifix

Current times of licensable activities:

Regulated Entertainment

Friday and Saturday 2000 to 0000

Supply of Alcohol

Monday to Sunday 1100 to 0300

The opening hours of the premises:

Monday to Sunday 1100 to 0330

This review was started by the local authority concerns the premises license for the North Eight. Police are making supporting representations due to the premises being subject to multiple incidents involving violence as well as breaches of its licensing conditions, raising serious concerns about its management and impact on the local community. Evidence indicates that the premises has failed to adequately control patrons, leading to repeated incidents of disorder, public nuisance, and non-compliance with licensing objectives. Children have also been served at the premises at approximately 02:55hrs on occasion and the challenge25 policy has not been adhered to.

The North Eight venue has become a hotspot for violence and public order, with a significant number of reported incidents linked to its operation. The failure to implement effective security measures and uphold licensing conditions has contributed to an unsafe environment, placing both the staff and public at risk.

Police data:

Since March 2024 there have been twenty six separate dates police have been called to the premises the majority coming from VERISURE Alarm Company. Out of forty of these calls twenty eight were in relation to violence at the premises. The Police call data suggests that there are no specific days incidents are happening and it is evenly spread across the week, with nearly all calls happening around 00.00 – 03.00 hours.

CAD 165/16APR25 00.29 hours- VIOLENCE AGAINST THE PERSON, CRIMINAL DAMAGE
 CAD 157/16APR25 00.31 hours- VIOLENCE AGAINST THE PERSON
 CAD 338/14APR25 01.16 hours- VIOLENCE AGAINST THE PERSON
 CAD 494/04APR25 02.10 hours- VIOLENCE AGAINST THE PERSON
 CAD 6965/01APR25 21.00 hours- VIOLENCE AGAINST THE PERSON, CRIMINAL DAMAGE
 CAD 7605/18MAR25 21.49 hours - VIOLENCE AGAINST THE PERSON
 CAD 181/18MAR25 00.41 hours - VIOLENCE AGAINST THE PERSON
 CAD 8217/17MAR25 23.46 hours - VIOLENCE AGAINST THE PERSON
 CAD 6703/17MAR25 19.59 hours - VIOLENCE AGAINST THE PERSON
 CAD 489/03MAR25 02.23 hours - VIOLENCE AGAINST THE PERSON
 CAD 431/03MAR25 02.02 hours - VIOLENCE AGAINST THE PERSON
 CAD 6860/28FEB25 19.55 hours - VIOLENCE AGAINST THE PERSON
 CAD 6837/28FEB25 19.52 hours - VIOLENCE AGAINST THE PERSON
 CAD 528/18FEB25 02.14 hours - VIOLENCE AGAINST THE PERSON
 CAD 53/14FEB25 00.09 hours - VIOLENCE AGAINST THE PERSON
 CAD 272/14FEB25 00.56 hours - VIOLENCE AGAINST THE PERSON
 CAD 6798/09FEB25 23.08 hours - VIOLENCE AGAINST THE PERSON, CRIMINAL DAMAGE
 CAD 6791/09FEB25 23.07 hours - VIOLENCE AGAINST THE PERSON
 CAD 247/06FEB25 01.00 hours - SUSPICIOUS CIRCUMSTANCES
 CAD 243/06FEB25 01.00 hours - ROWDY OR INCONSIDERATE BEHAVIOUR, ASB
 CAD 341/06FEB25 01.29 hours - FOUND BY POLICE
 CAD 529/03FEB25 02.38 hours - ASB NUISANCE
 CAD 542/03FEB25 02.48 hours - CIVIL DISPUTE
 CAD 545/01FEB25 01.38 hours - SUSPICIOUS CIRCUMSTANCES
 CAD 6893/28JAN25 20.47 hours - VIOLENCE AGAINST THE PERSON
 CAD 825/18JAN25 02.55 hours - VIOLENCE AGAINST THE PERSON, CRIMINAL DAMAGE
 CAD 708/17JAN25 03.04 hours - ROWDY OR INCONSIDERATE BEHAVIOUR, ASB
 CAD 261/09JAN25 01.04 hours - VIOLENCE AGAINST THE PERSON
 CAD 267/09JAN25 01.03 hours - VIOLENCE AGAINST THE PERSON
 CAD 520/16DEC24 02.15 hours - ROWDY OR INCONSIDERATE BEHAVIOUR, ASB
 CAD 150/24NOV24 00.17 hours - VIOLENCE AGAINST THE PERSON
 CAD 124/24NOV24 00.16 hours - VIOLENCE AGAINST THE PERSON
 CAD 123/24NOV24 00.17 hours - VIOLENCE AGAINST THE PERSON
 CAD 103/24NOV24 00.13 hours - VIOLENCE AGAINST THE PERSON
 CAD 494/29AUG24 01.35 hours - SUSPICIOUS CIRCUMSTANCES
 CAD 4567/24AUG24 15.49 hours - VIOLENCE AGAINST THE PERSON
 CAD 351/15JUL24 00.47 hours - ROWDY OR INCONSIDERATE BEHAVIOUR, ASB
 CAD 1167/07JUL24 03.09 hours - ROWDY OR INCONSIDERATE BEHAVIOUR, ASB
 CAD 1052/26MAY24 02.48 hours- SUSPICIOUS CIRCUMSTANCES
 CAD 7226/25MAY24 21.04 hours- VIOLENCE AGAINST THE PERSON

Approximately nineteen of these have been incidents where members of the travelling community have refused to leave and or started fighting inside the pub. A couple of these incidents have resulted in criminal damage. To name one call a female was allowed to be served to the point of vomiting,

kicked out of the pub, tried to get into her car and was subsequently arrested for drunk and disorderly and had to be taken to hospital by officers. A 16 year old has also been served up to appease him and this was at the hours of 02:55am, where no unaccompanied children are allowed on premises according to its licence conditions.

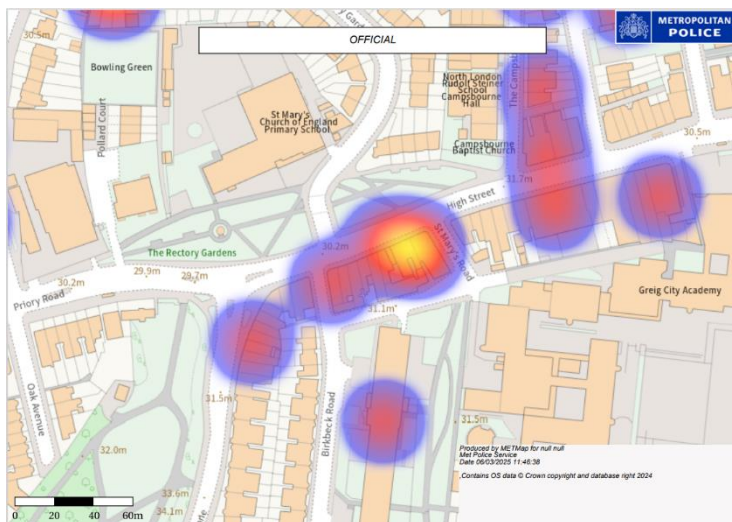
Crime reports:

Over the last twelve months, there has been eleven crime reports generated by police in connection with violent incidents occurring at the premises. This figure does not account for the numerous occasions when Police have been called to immediately respond to fights and disturbances where no formal reports were filed due to lack of cooperation from individuals involved. These incidents highlight the ongoing issues at the premises. Please see North Eight Crimes.

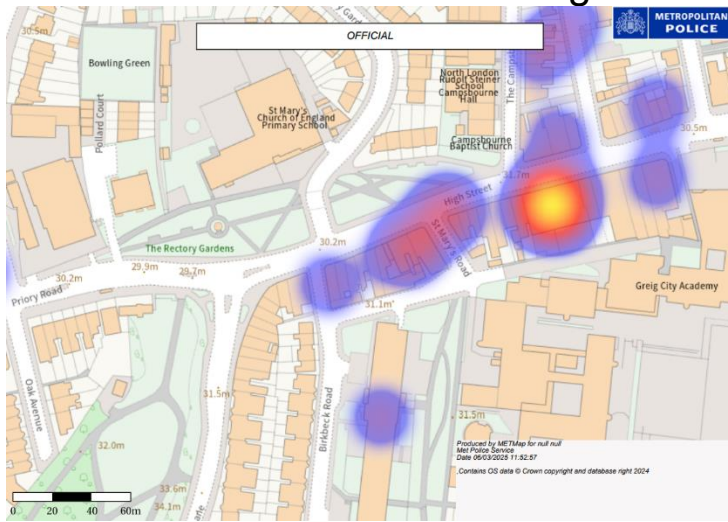
The premises is presenting as a Police hotspot for Violence against the person, Criminal damage and Public order offences.



Violence against the person for the address and the immediate area.
05/03/2024- 06/03/2025.



Criminal damage for the address and the immediate area.
05/03/2024- 06/03/2025.



Public Order offences for the address and the immediate area.
05/03/2024- 06/03/2025.

Police engagement:

Mr Kearns was spoken to on Friday 14th February over the phone regarding an altercation that happened during the early hours on 14/02/2025. He stated that he would bar the people that caused issues at the location and words of advice were given. The Haringey Police Licensing Team email was provided to Mr Kearns. Following this Mr Kearns asked for a meeting with police regarding advice in how to manage Irish Travellers refusing to leave his pub and fighting. This was a first time the PLH indicated he wanted to engage with the police, only after receiving a call post incident, from the Haringey Police Licensing team.

On Friday 14th March police conducted a licensing visit to the North Eight to discuss ongoing concerns that both the Police and Mr Kearns had regarding the premises. During this visit the Mr Kearns, the PLH, acknowledged multiple breaches of the licensing conditions including:

- Only one SIA door supervisor had been hired during the weekends since at least December 2024, when his license clearly states two. PLH told police it costs him approx. £600 and it would ruin his business if he was to spend double on two doors supervisors.
- There was no refusals book on the premises.
- There had been an issue with obtaining CCTV when officers had attended for an incident. This had already been rectified when licensing officers attended the meeting.

The PLH stated to officers that he consumed alcohol whilst on site. This coupled with the breaches further reinforced the Police's serious concerns about the ability of the PLH and DPS to operate the premises in accordance with the law and licensing objectives. Particularly in relation to maintaining control over patrons. Police were keen to engage with the PLH and scheduled a followed up meeting.

During this visit, Police considered issuing a Section 19 Closure notice due to the breaches. However, after reassurance from both the PLH and licensing consultant it was ultimately decided to allow the venue an opportunity to rectify the breaches and implement measures to reduce incidents. The premises was advised on how to fix breaches and a follow up meeting was organised.

In response to the concerns raised, the premises took positive steps to improve compliance and safety. These measures included increasing CCTV coverage and storage capacity to better monitor incidents, signed up to Licensing Connect- which includes WAVE training to improve staff awareness of vulnerability issues- and hiring two SIA door staff to assist with managing patrons and the prevention of disorder.

While these actions demonstrate a willingness to address ongoing issues, it does not appear they have been implemented effectively to ensure a reduction in incidents. There appears to have been minimal

effort in barring nuisance patrons and from looking at response officers Body Worn Video when attending calls patrons appear heavily intoxicated, one young man had to be walked out by two of his friends and officers believed he needed hospital treatment. In this BWV some of the patrons look under 18, as there had been no refusals log on sight officers aren't aware if these people would have been served. How the entries to the Licensing Connect online portal are made, whether these are contemporaneous notes entered at any day, or on the day of the incident, it has not been explained to police. Police does not use or is not familiar with the technicality and operations of the Licensing Connect online tool, which premises have adopted.

Post 1st visit:

Since the Police visit on 14/03/2025, there have been a further two incidents on two consecutive nights one incident on the day of a scheduled police visit and following it.

On 17/03/2025, a hired entertainer was assaulted by patrons, being physically thrown about in the premises. Police were later called again around 23.45 hours for a fight breaking out at the premises, but were ultimately sent away after the pub stated they were happy for people to remain. This was detailed on CAD 8217/17MAR25 by a night duty Inspector. Approximately an hour later Mr Kearns's daughter Shannon Kearns called police stating a staff member had been assaulted, people were fighting and someone had been hit in the face with a bottle. When police arrived patrons were extremely intoxicated and were moved on and no one made themselves known with injuries.

Less than nine hours later on 18/03/2025, police were called to a fight at the venue. While lawfully ejecting patrons as per requested by staff at the premises due to SIA failing to do so, two police officers were subjected to racial abuse. The male was arrested in this instance having been ejected from the pub after he subsequently appeared to racially abuse the officer.

A common feature in these incidents is that the management of the pub have lost control as you will see in the statements from response officers. As well as people smoking inside of the pub, drinking whilst intoxicated and being aggressive. In one case during an incident the manager got into a car and left the premises with police left to deal with a number of drunken people.

Another feature is that the number of customers who are drunk, who police believe have been served while intoxicated. This is again evidenced in police body worn video with on young man so bad police believed he needed to go to hospital for treatment. As well as this some customers look under the age of 18. Again as mentioned before there had been no refusals log at the premises to detail any refusals to under 18's. Serving alcohol to a child, having a lone child at the premises at 02:55hrs is against the conditions of the license and also against a fundamental licensing objective to prevent harm happening to children.

2nd Visit:

Police attended again on Friday 21st March to review the CCTV of the incidents that occurred on 17/03/2025 and 18/03/2025. After viewing the CCTV it was clear there was two SIA door staff on, however they were unable to control the number of people in the premises and the ones trying to push their way in as well, this was on a Monday and Tuesday. Mr Kearns stated to Police during this visit that he had made the decision to close over the weekend of the 21st-23rd March to avoid any further incidents. Police viewed this as a responsible response, the PLH knowing the premises might not be able to handle a further incident so a positive step was taken to close.

It still remains these further incidents not only highlight the continued disorder associated with the premises but also raises concerns about the safety of staff, public and emergency personnel attending the location. A poorly managed venue can require excessive Police responses, diverting resources from other immediate response incidents in the community as that is what we have seen evidenced through the amount of calls in the last 12 months. This is evidenced in a response team Inspectors impact statement.

Post 2nd Visit:

There has since been an incident of affray, resulting in GBH, at the premises on 16/04/2025. At approximately 00.20 hours a fight has broken out after a disagreement between a member of bar staff and a patron. The bar staff had stated that they were closing the bar and it was last orders, a male has then ordered drinks and refused to pay. Another male has stated he would pay that tab, but the bar staff still refused service. This is when the first male has tried to get behind the bar, but was blocked, he has then gone back to the front and picked up the soda gun from the other side of the bar and aimed it at the staff. The staff member's boyfriend was sat at the bar as well and has intervened by placing the male in a headlock. During the incident there was number males holding on to each of the two locked together trying to get them apart, that's when the bar staff have picked up a glass and thrown it at the original male. After the males have broken free one has gone on to pick up five bar stools, one after the other, and thrown it behind the bar at the staff. The staff member has since been let go by Mr Kearns.

During an online Microsoft Teams meeting on 23/04/2025 between Mr Dadds, who is representing the licence holder, and the police licensing team, multiple proposals were suggested that the premises would voluntarily implement for a period of time. Mr Dadds stated he would email the Police licensing team an action plan for officers to consider. An email regarding this was not received until after Police informed Mr Dadds that supporting representations to the review would be submitted by police licensing team. This exchange of emails took place on 01/05/2025. Following a courtesy notification regarding submitting representations Mr Dadds emailed back some suggestions as below:

- Temporarily reducing operating hours to last orders at 23.00 and the premises empty by 01.00.
- Temporarily restricting entry to 23.00 hours, except for remittance of smokers.
- Applying over 21 policy at the weekends.

Summary:

Overall, the premises licence holder has clearly demonstrated he is unable to uphold the licensing objectives and has been unable to provide to Police any solutions to the crime and disorder stopping imminently. As we have seen from the evidence the majority of the violent crimes occur after midnight when other venues in the area have closed and people inside the North Eight have continued drinking for hours. The DPS and Mr Kearns have failed to stop serving customers when they are drunk, as evidenced from the no refusals book and officers BWV and statements. Both The Three Compasses and The Great Northern Railway Tavern, which are located on the same High Street, have lesser operating times on their licenses and do not experience the same issues as The North Eight. Therefore to prevent further crime and disorder the venue needs to close at 00.00 hours with the supply of alcohol being stopped at 23.30 hours as well as having a minimum of two SIA door staff every night of the week. There are concerns with current operating hours remaining in place, reverting to business hours is recommended and advised. This has been put through to the consultant during a police follow up visit, but the response stated more often than not the pub does not use up their permitted operating hours.

The inability to supply minimum two SIA's at the door on Fridays and Saturdays has been proved and admitted to by the PLH and it must be addressed asap. Police licensing team recommended putting minimum two SIA's at the door at every day of the week, due to the number of incidents steaming from the premises and resulting in crimes being committed.

The serving of children and their lone presence at the premises at early hours of morning must stop immediately.

Regards,

North Area Police Licensing Team

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Representation List

From:

Sent: Friday, May 2, 2025 8:55:12 PM

To: licensing@haringey.gov.uk <licensing@haringey.gov.uk>

Cc:

Subject: License review - North Eight N8 7PB

Good afternoon,

We are writing to you as neighbours of the North Eight (formally known as Hornsey Tavern) pub with regards to their license review.

In the last few months the noise and disturbance coming from the pub and it's clients has become unbearable. On average we are woken up/unable to get to sleep at least 3/4 times a week. We understand that living above a pub comes with a certain noise level however when this occurring multiple times a week and especially on weekdays it is very impactful.

The police have been called on numerous occasions to break up fights happening outside. Clients are often out on the pavements and in the road throwing glasses leaving shards of glass all over the pavement and roads. More often than not vomit and urine is on the pavements which is unsanitary, especially with two schools close by.

Last Wednesday (23rd) we were woken up at 2:30am by a fight happening in the street from the clients. While they were in the road a lorry had to emergency stop to avoid hitting them which in turn almost made another vehicle crash. This recklessness could have cost someone their life.

We have witnessed pub clients arguing with the delivery drivers for another local business, threatening them and causing damage to some of the parked vehicles along the street.

The pub itself doesn't seem to be doing anything to break up any of the antisocial behaviour. Loud music is played way past opening hours at an excessive volume. The pub doesn't seem to be turning away clients who have drank too much nor do they seem to have any safe guarding measures in place.

In addition the broken glass and bodily fluids are just left on the street creating a potential danger to other residents and the pub still does nothing.

We feel that because of the countless occurrences of antisocial behaviour that has been the pub responsibility and the lack of respect to the pubs neighbouring buildings the licence should be revoked or put in place with stronger regulations.

We will send a follow up email with attached videos of fights breaking out in the streets and pictures of glass, vomit etc in streets.

We hope that something is able to sorted as 3 young girls living here we often feel intimidated to leave our home in the evenings while they pub does nothing to regulate it's clientele.

A physical fight broke out yesterday (01/05) at 5pm in the evening with clients running in and out of the pub and still staff didn't seem concerned.

We are happy to answer any other questions.

Yours sincerely,

Cerys Edwards, Hannah Mason & Karina Leigh

From: Cllr Adam Small <Adam.Small@haringey.gov.uk>

Sent: 04 May 2025 14:01

To: Licensing <Licensing@haringey.gov.uk>

Subject: Re: Notification of a Review of the Premises Licence - The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB.

Hello,

Please may I add another element to my representation which is this anonymised report from a local resident:

Views of a local resident expressed to Cllr Small

The amount of complaints relating to Anti Social Behaviour at this pub is off the scale; ranging from street brawls, loud music, offensive language, urinating in open spaces, large groups loitering in the area, discarding of bottles and litter and driving offences. Is this the type of behaviour Haringey want to portray to people visiting the area for an evening out??? These issues have escalated and the fact that the pub has been permitted by Haringey Council to open until 3am after numerous police attendance is unacceptable. Late opening has elevated the problems and is putting additional pressure on the police, who are already understaffed.

This is a residential area with flats above the pub and properties in the vicinity. This type of ASB damages a community and gives it a bad reputation attracting nothing but bad press!!!

Thank you,

Adam

Councillor Adam Small

Hornsey Ward

Haringey Council

Adam.Small@Haringey.gov.uk | 07885 498 389 | HornseyCouncillors.co.uk



Check out our website and sign up to our mailing list at HornseyCouncillors.co.uk

From: Cllr Adam Small <Adam.Small@haringey.gov.uk>

Sent: 22 April 2025 11:55 AM

To: Licensing <Licensing@haringey.gov.uk>

Subject: Re: Notification of a Review of the Premises Licence - The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB.

Hello,

I hope you are well.

Please find a representation below concerning the licensing review of the Hornsey Arms.

Thank you,

Adam

Representation by Councillor Adam Small – Licensing Review of The Hornsey Arms (North Eight), 26 High Street, Hornsey, N8 7PB

As one of the elected ward councillors for this area, I am submitting this representation on behalf of numerous concerned residents regarding serious and sustained issues associated with The Hornsey Arms known as *North Eight*, located at 26 High Street, Hornsey, N8 7PB.

My representation is based on my belief that the following licensing objectives are not being upheld:

- The prevention of crime and disorder
- The prevention of public nuisance
- Public safety

Failure to Uphold Licensing Objectives

There is a consistent and well-documented pattern of anti-social behaviour, noise disturbance, and criminal activity directly associated with the operation of this premises. I do not believe that the current licence holder has demonstrated they are able to fulfil the licensing objectives. Residents have repeatedly expressed that the premises has:

- Failed to control the conduct of its patrons both inside and outside the venue.
- Attracted individuals who engage in threatening or violent behaviour, often requiring police attendance.
- Created an unsafe and deeply unpleasant night-time environment for the surrounding neighbourhood.

Reports from residents include frequent police attendances (up to five police vehicles at a time), drug use outside the premises, and physical altercations. Residents report instances of loud shouting, music, and anti-social congregations outside the premises extending into the early hours of the morning, on multiple days of the week.

Excessive Licensing Hours

The existing licence permits operation until **3:30am daily**, with the **supply of alcohol permitted until 3:00am**. These hours are excessive and incompatible with the residential nature of the surrounding streets. The venue is adjoined to and opposite family homes, where residents are entitled to a reasonable expectation of peace, especially on work nights.

Please note, neither of the two other pubs on Hornsey High Street operate with such extended hours. As such, this venue becomes a focal point for prolonged drinking, increasing the likelihood of disorder and nuisance.

Resident Impact and Community Harm

Residents have provided substantial and consistent feedback about the impact on their lives:

- Broken sleep due to late-night disturbances.
- Safety concerns when walking the local streets at night.
- Ongoing fear of the escalating disorder and inadequate management by the license holder.

Many have filed formal noise complaints, contacted the police, and written to Councillors to seek relief. I believe the current situation is unsustainable and the license hold is clearly in breach of the spirit and conditions of the licensing objectives.

Request for Action

Given the repeated failure of the premises to meet its obligations under the Licensing Act 2003, I urge the Licensing Sub-Committee to seriously consider the suitability of the License Holder to uphold the licensing objectives should a continuation of the current license be granted.

I thank the Licensing Sub-Committee for its consideration of this representation.

Councillor Adam Small

Hornsey Ward
Haringey Council

From:

Sent: 07 May 2025 10:43

To: Licensing <Licensing@haringey.gov.uk>

Subject: Licensing Review - The Hornsey Arms

To whom it may concern,

I'd like to share my opposition to the renewal of the Hornsey Arms alcohol license which is under review:

The Hornsey Arms
26 High Street
Hornsey
N8 7PB

I'm a resident on Hornsey High Street and experience a disturbing amount of loud noise and antisocial behaviour from people leaving the pub between the hours of 12am and 2 or 3am around 4-5 nights a week.

I have called the police on occasion who have had to break up fights and disperse the group which can range between 5 and 15 people.

The streets surrounding the pub are covered in broken glass. I feel afraid to walk past to get home in the evening as there is so much violent behaviour and aggression due to over consumption of alcohol at the pub. This has worsened over the last 6 months.

I hope you can take this comment seriously and consider refusing the renewal in the interests of the community and residents in the local area

Many thanks,

Jill Patterson.

Representation Regarding the Premises Licence Review – North Eight (formerly The Hornsey Tavern)

Licensing Team
Haringey Council
River Park House
225 High Road
London
N22 8HQ

Dear Licensing Team,

I am writing to make a formal representation regarding the licence review of North Eight (formerly The Hornsey Tavern), in relation to the following licensing objectives:

- The Prevention of Crime and Disorder
- The Prevention of Public Nuisance
- Public Safety
- The Protection of Children from Harm

I have lived close to the premises since August 2023 and have personally witnessed ongoing issues that have seriously affected the quality of life for residents in the area.

Prevention of Crime and Disorder

There have been frequent incidents of anti-social behaviour, aggressive conduct, and fighting associated with the premises. The police have been called to the pub on many occasions — certainly more than 10 and likely close to 20 times this year alone. Despite these repeated incidents, the individuals involved often appear to be regular customers and have not been barred.

There is regular, open drug use around the premises. We frequently smell marijuana from inside our flat when customers are gathered outside. On one occasion, I witnessed a group of men gathered around the public letterbox outside the pub, dropping pills from a small plastic bag into drinks they had purchased from the pub. While I do not have photographic evidence of this incident, I felt it important to include it in this representation due to its seriousness.

We have also often witnessed loud confrontations escalating into aggression and fighting, contributing to an intimidating and hostile environment. For example, Video A – Aggressive Crowd Behaviour Blocking Road, was recorded at approximately 3:00 AM on 5th May 2025, and captures ongoing disruptive behaviour in the early hours outside the premises. These types of incidents are very common

Public Safety

The area outside the pub often becomes hazardous, with broken glass left in the road and on the pavements. I have included photos showing the persistent presence of broken glass around the premises (Photo 1a – Broken Glass, Photo 1b – Glass Smashed in Road).

Large groups frequently gather outside the premises and spill into the road, ignoring traffic and creating a dangerous situation for motorists attempting to pass (Video B – Police St. Patrick's Day Example). The road is often partially or completely blocked by crowds, posing a serious safety risk.

Within the last week, I witnessed a customer urinating on the public letterbox outside the pub. On 11th April 2025, a customer urinated on the entryway to our building (Photo 2 – Urination at Entryway). On St. Patrick's Day, 17th March 2025, I found a large pool of vomit outside the entryway to our building (Photo 3 – Vomit Outside Building).

No effort appears to be made by staff to clean up these issues — vomit stains and broken glass often remain visible for days, if not weeks.

Prevention of Public Nuisance

Noise nuisance is a major issue, with shouting, screaming, and loud conversations emanating from the pub and its surroundings until very late at night, often past the pub's official closing time. These disturbances often descend into aggressive and hostile behavior. This problem is particularly severe on Sunday and weekday nights, seriously disturbing residents' ability to sleep and enjoy peace and quiet in their homes.

Drinks are often consumed outside the premises despite licensing conditions prohibiting this (Photo 4 – Customers Drinking Outside), and pub management appears to take little or no action to encourage customers to move on quietly after leaving.

Protection of Children from Harm

There have been incidents where children have clearly been present at the premises well beyond the legally appropriate hours. Children have been seen around the pub late at night, contributing to an unsafe environment. Notably, on the night of 24th April 2025, the barmaid could be heard very clearly over the pub's PA system at around 1:00 AM, shouting that underage persons must leave the premises.

Previous Complaints

I have made numerous formal complaints to Haringey Council, attended councillor surgeries, and emailed councillors directly regarding these issues, with little to no lasting improvement. While short-term action has sometimes been taken, the problems quickly reoccur.

Personal Impact

The issues associated with North Eight have had a serious impact on my health, wellbeing, and ability to work. I have suffered many near sleepless nights due to noise from the premises.

Recently, I have had to raise this matter with the human resources team at my workplace to arrange later start times on days following particularly bad disturbances, as I was otherwise unable to function properly. This is extremely difficult as I work in the education sector, where hours are generally inflexible and any absence has a knock-on effect for students.

On one recent occasion, following disturbances linked to celebrations on St. Patrick's Day, I was forced to leave work at lunchtime and return home as I was feeling unwell from exhaustion.

The continuing disturbances are not only causing stress and disruption to daily life but are now also materially affecting my professional responsibilities and my health.

Support for Licensing Changes

I fully support the proposed reduction in opening and alcohol service hours, as I believe a 3am closing time is entirely inappropriate for this location and has contributed significantly to the problems described.

I would also like to highlight that North Eight's current closing time of 3:00 AM is significantly later than other local pubs. For instance, The Great Northern Railway Tavern, The Maynard Arms, and The Three Compasses all follow the same typical pub schedule: closing at 11:00 PM on weekdays and Sundays, and midnight on weekends.

In comparison, North Eight remains open for several additional hours every night of the week, including Sundays — contributing to extended noise, disorder, and disturbance deep into the night. Aligning its operating hours with other local pubs would help reduce the impact on nearby residents and reflect what is expected within this community.

This situation has had a serious impact on the safety, well-being, and quality of life for local residents. I urge the Licensing Sub-Committee to take decisive action.

Supporting Evidence

Photographic and video evidence referenced in this letter is available here:

<https://bit.ly/N8ReviewFiles>

All files are clearly named to correspond with points made in this representation.

<https://bit.ly/N8ReviewFiles>

- Photo 1a – Broken Glass: Glass on the pavement near the premises.
- Photo 1b – Glass Smashed in Road: Hazardous debris in the road outside the pub.
- Photo 2 – Urination at Entryway: Evidence of public urination at the entrance to a residential building (11 April 2025).
- Photo 3 – Vomit Outside Building: Vomit found at the entryway following St. Patrick's Day (17 March 2025).
- Photo 4 – Customers Drinking Outside: Customers consuming alcohol in violation of licensing conditions.
- Video A – Aggressive Crowd Behaviour Blocking Road: Footage recorded at approximately 3:00 AM on 6th May 2025, showing loud, aggressive groups obstructing the road and creating public disturbance.
- Video B – Police St. Patrick's Day Example: Video demonstrating police presence at the pub on St. Patrick's Day due to disorder.

Yours faithfully,

Henry Rudd-Clarke

From:

Sent: 06 May 2025 17:52

To: Licensing <Licensing@haringey.gov.uk>

Cc:

Subject: Hornsey Tavern/North Eight pub on 26 High Street, N8 7PB

Dear Licensing

I am writing regarding Hornsey Tavern/North Eight pub on 26 High Street, N8 7PB.

My partner and I recently moved in at the end of March 2025 to , N87GB which is directly above the pub. In the time being here it is clear this is a very lively pub with music and crowds audible most evenings in our flat which is to be expected when living here and we have been tolerant of that. However we feel there have been some occasions where it was crossing the line and therefore have started keeping a record of these events which are detailed below.

- Wednesday 16th April: a live DJ was playing in the evening which, while very loud, was tolerable as the Dj stopped at 2300. However afterward, music over the pub stereo remained exceptionally loud between 2300 - 0000.
- Sunday 20th April at 2300 the music over the pub stereo system was turned up and remained at that volume until 0155 and voices in the venue could be heard. This is music volume above the usual played resulting in music and bass being very audible in our flat and vibrating the floor, it could also be heard through silicone earplugs while we were trying to sleep. It says their opening hours are from 1200 until 0000 on Google so it was particularly impactful on us not knowing when the excessive noise would actually end.
- Saturday 26th April: The pub music volume was loud all day, particularly in the evening where it was the loudest it has been so far. It started from 2pm as karaoke and then to a Dj in the early evening until midnight and then exceptionally loud music over the PA system until 0230. During the evening and night, bass was vibrating our floor and windows, particularly in our bedroom which sits directly above the back of the pub. As music had started around 2pm that day, this was over 12hours of noise which made being in the flat unbearable at times and needless to say trying to sleep before 2am was impossible. Additionally, the patrons were rowdy and audible in the street, there were empty beer bottles and vomit on the pavement behind the pub where the entrance to our flats is.
- We have also witnessed a number of altercations outside the pub from intoxicated patrons. For example, in the first week of April I witnessed from the window of our flat an altercation between two men and a group of about 10 of their mates who were talking them down on St Mary's Road. They had clearly come from the pub as they were holding pint glasses. We also witnessed two altercations last weekend on the 3rd and 4th May outside the pub side door on St Mary's Road with individuals shouting, throwing punches at each other and being held back by others. While these didn't escalate into anything serious it does make me concerned about the lack of vigilance from the pub staff.

I understand that the pub is undergoing a license review currently - we can only speak for the previous month of living here so our view is that it's unfortunate that residential properties are located directly above and around the pub, but feel a balance has to be struck here to ensure both residents' quality of life and the pub's business operations, with particular consideration for reducing excessive noise during unsocial times late at night.

Happy to help with providing any further information if needed.

Kind regards

Holly

From:

Sent: Sunday, May 4, 2025 9:52:01 PM

To: Licensing <Licensing@haringey.gov.uk>;

Subject: Re: North Eight tavern - Licensing & ASB

Hello,

Just to formally follow-up to my first email regarding the public consultation for the license review of **North Eight tavern (Hornsey Arms/Hornsey Tavern)**. Given the events that have occurred recently, we would like to reiterate that we are willing and happy to share all of our video documentation for the Haringey council to review.

Due to our direct angle above the pub, I managed to film video of most events where we have reported an ASB. Some were particularly violent, and I have assisted the police multiple times.

Our recommendation as distraught residents living above the pub, to the licensing sub-committee, is that the pub should not at all be licensed as it is in its current form:

1. It should be restricted to closing at 10PM or earlier, and the business should actively restrict the presence of patrons only to the front of the pub at all times, banning all music/outdoor activity after 9:30 PM to prevent crowds from congregating and causing disorder in the street.
2. Suspension of the license pending compliance with the completion of full soundproofing and broken window repairs.
3. Finally, a designated liaison officer should be appointed by the Council to handle resident complaints and ensure accountability, with a yearly review for 2 years.

This is due to the following reasons:

1. Regular excessive noise from late-night music & patrons smoking/drinking outside:

The pub regularly plays loud music (and staff moves tables/furniture) well beyond acceptable hours, often past midnight, in violation of noise regulations both during function and jukebox events. The building's poor insulation, including broken single-pane windows used by the pub, exacerbates the disturbance, allowing sound to penetrate the flats upstairs across multiple floors. This has caused us significant sleep deprivation, negatively affecting our mental and physical health from waking up at 3-4AM to people screaming, laughing, fighting, police sirens, furniture moving, etc. Patrons are always left with no oversight to use St Marys Road as their smoking lounge/terrace, drinks in hand (or on parked cars)

2. Noise from public disorder and safety concerns

The pub attracts crowds, including groups of individuals who engage in disruptive and violent behavior. Frequent fights, vandalism, broken glass, public urination involving intoxicated patrons, spill onto St Marys Road, creating an unsafe environment right on the exit of the Greig City Academy.

The business incentivises such behaviour by visibly not imposing any limits or obstacles to these patrons, I have reported instances where patrons ignore/disobey orders from the staff or the police. Whenever there is a bouncer, he/she does not intervene in fights.

3. Negligence of Management

The landlord and manager have consistently failed to address these concerns despite numerous complaints over the years. Their inaction—evident in the lack of repairs, failure to control closing times, and absence of crowd management—demonstrates a blatant disregard for the community's welfare.

Thank you, please anonymise our email addresses and names if this becomes public record.

Markos Manoledakis and Glykeria Karanika

On Friday, 25 April 2025 at 15:56, wrote:

Good afternoon,

Regarding the pub: North Eight/Hornsey Tavern, 26 High St, London N8 7PB

My name is , and with partner , we are residents at just two floors right above the pub, in the same building.

We would like to know how the investigation of the Haringey Noise team is progressing since the abatement notice, CCTV installation, and preparation for prosecution that the Haringey noise team confirmed to me on the phone last night.

We would like to highlight the events that have taken place recently, and the worsening noise, violence, vandalism and antisocial conditions caused by the patrons of the pub and the pub itself. Notably, early this morning 25/4 after midnight, the police had to blare their sirens at 4:05AM as the officers were simply being ignored by the patrons.

If you require the large amount of video/photo evidence for the ASB reports that we filed (a few recent ones below), please do not hesitate to let me know, I'm more than happy to make it all available to you:

- ASB-708949408
- ASB-708938468
- ASB-708938260
- ASB-705537993
- ASB-701933903
- ASB-701972557
- ASB-701930910
- ASB-701920950

Thank you, we really hope the council can move fast on this, we take this extremely seriously as it impacts our health and wellbeing, we are certain that you understand this.

We reserve the right to take legal action via the LGSCO Ombudsman and/or directly against the landlord of our building (common landlord with the pub).

Best regards,

Markos Manoledakis & Glykeria Karanika

From:

Sent: 06 May 2025 20:00

To: Licensing <Licensing@haringey.gov.uk>

Subject: Formal Complaint: North Eight Pub

To Haringey Council

Subject: Formal Complaint Regarding North Eight Pub, 26 High Street, N8 7PB

I am writing to lodge a formal complaint regarding the ongoing disturbances and serious safety concerns arising from the premises currently operating as the North Eight Pub, formerly known as "Hornsey Arms" or "Hornsey Tavern," located at 26 High Street, N8 7PB.

As a tenant of Century House, which is directly impacted by the activities of this establishment, I must express my growing distress over the continued disruption, intimidation, and outright hostility that I and others in the vicinity have been subjected to. The clientele of the North Eight Pub have repeatedly exhibited violent, aggressive, and deeply disruptive behaviour. I have personally been targeted with verbal threats and racial abuse, and having a glass bottle thrown at me into my property. I possess video footage which captures this behaviour in real-time.

The impact of this ongoing situation on my mental wellbeing, personal safety, and sense of security cannot be overstated. It is deeply unsettling to live under the constant threat of verbal and physical aggression, particularly within what should be the safety of one's own community. The persistent noise, late-night disturbances, and hostile atmosphere created by the patrons of this pub have led to numerous sleepless nights and a growing sense of vulnerability.

I am asking Haringey Council to urgently review this matter and take appropriate steps to ensure the safety and wellbeing of local residents.

Please see video recordings that should substantiate the aforementioned issues here :

https://drive.google.com/drive/folders/13dTlpE4utXGtOZcE8XFuHsZtBr1Pg1sc?usp=drive_link

I trust that the Council will treat this matter with the seriousness and sensitivity it warrants. The community deserves to feel safe and protected in their own homes, and I hope that prompt and decisive action will be taken.

Many Thanks,

Lowena Waries

From:

Sent: 07 May 2025 18:01

To: Licensing <Licensing@haringey.gov.uk>

Subject: North eight pub

Hi there, I am a local resident who lives in Hornsey near the pub called north eight. I received a letter from a fellow resident to voice my opinion of the pub. I write this email to agree with them in saying the pub causes issues in the local area.

There are fights at all times of the day everyday that pub is open, at night you constantly hear arguments, police sirens and bottles smashing due to the constant fighting. I hope a solutions can be found for this.

Sent from [Outlook for iOS](#)

Elliott Clarke

From:

Sent: Thursday, April 24, 2025 11:40:09 PM

To: Licensing <Licensing@haringey.gov.uk>

Subject: The Hornsey Arms

Hello,

I would like to make comments regarding the current licensing review that is taking place for The Hornsey Arms.

I am a local resident, and I would say on average at least once a fortnight, if not once per week, there seems to be a major incident involving The Hornsey Arms. In fact as I write this email now there have just been about 20 people outside the pub, shouting, fighting, smashing glasses etc and there are now 4 police cars outside. This is not a rare occurrence.

The levels of noise and anti social behaviour that takes places outside this pub on a regular basis is extreme. It happens all the time and will often wake me up, or stop me being able to sleep.

Very frequently in the morning we find broken glass all over the street, left behind from the night before.

When these incidents take place, there seems to be no intervention from any of the pub staff or security - it appears as if they just let their customers run riot in the street, and don't seem to mind them doing so.

Walking past this pub at night to get to my front door often feels very unsafe, and the customers at the pub are very often being aggressive on the street. Several times fights have broken out, and police have been called.

This is not a nice environment to live in at all.

I really think they need to have their license revoked as clearly the management of the pub take no responsibility for what their customers get up to out the front and make no effort to keep the noise down.

Many thanks

(I would like these comments to remain anonymous please and thank you)

Oscar Lloyd

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Appendix 4

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11. Reviews

The review process

11.1 The proceedings set out in the 2003 Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate.

11.2 At any stage, following the grant of a premises licence or club premises certificate, a responsible authority, or any other person, may ask the licensing authority to review the licence or certificate because of a matter arising at the premises in connection with any of the four licensing objectives.

11.3 An application for review may be made electronically, provided that the licensing authority agrees and the applicant submits a subsequent hard copy of the application, if the licensing authority requires one. The licensing authority may also agree in advance that the application need not be given in hard copy. However, these applications are outside the formal electronic application process and may not be submitted via GOV.UK or the licensing authority's electronic facility. The applicant must give notice of the review application to the responsible authorities and holder of the licence or certificate. The licensing authority is required to advertise a review application.

11.4 In addition, the licensing authority must review a licence if the premises to which it relates was made the subject of a closure order by the police based on nuisance or disorder and the magistrates' court has sent the authority the relevant notice of its determination, or if the police have made an application for summary review on the basis that premises are associated with serious crime and/or disorder.

11.5 Any responsible authority under the 2003 Act may apply for a review of a premises licence or club premises certificate. Therefore, the relevant licensing authority may apply for a review if it is concerned about licensed activities at premises and wants to intervene early without waiting for representations from other persons. However, it is not expected that licensing authorities should normally act as responsible authorities in applying for reviews on behalf of other persons, such as local residents or community groups. These individuals or groups are entitled to apply for a review for a licence or certificate in their own right if they have grounds to do so. It is also reasonable for licensing authorities to expect other responsible authorities to intervene where the basis for the intervention falls within the remit of that other authority. For example, the police should take appropriate steps where the basis for the review is concern about crime and disorder or the sexual exploitation of children. Likewise, where there are concerns about noise nuisance, it is reasonable to expect the local authority exercising environmental health functions for the area in which the premises are situated to make the application for review.

11.6 Where the relevant licensing authority does act as a responsible authority and applies for a review, it is important that a separation of responsibilities is still achieved in this process to ensure procedural fairness and eliminate conflicts of

interest. As outlined previously in Chapter 9 of this Guidance, the distinct functions of acting as licensing authority and responsible authority should be exercised by different officials to ensure a separation of responsibilities. Further information on how licensing authorities should achieve this separation of responsibilities can be found in Chapter 9, paragraphs 9.13 to 9.19 of this Guidance.

11.7 In every case, any application for a review must relate to particular premises in respect of which there is a premises licence or club premises certificate and must be relevant to the promotion of one or more of the licensing objectives. Following the grant or variation of a licence or certificate, a complaint regarding a general issue in the local area relating to the licensing objectives, such as a general (crime and disorder) situation in a town centre, should generally not be regarded as relevant unless it can be positively tied or linked by a causal connection to particular premises, which would allow for a proper review of the licence or certificate. For instance, a geographic cluster of complaints, including along transport routes related to an individual public house and its closing time, could give grounds for a review of an existing licence as well as direct incidents of crime and disorder around a particular public house.

11.8 Where a licensing authority receives a geographic cluster of complaints, consideration may be given as whether these issues are the result of the cumulative impact of licensed premises within the area concerned. In such circumstances, the licensing authority may be asked to consider whether it would be appropriate to publish a cumulative impact assessment. Further guidance on cumulative impact assessments can be found in Chapter 14 of this Guidance.

11.9 Responsible authorities and other persons may make representations in respect of an application to review a premises licence or club premises certificate. They must be relevant (i.e., relate to one or more of the licensing objectives) and, in the case of other persons, must not be frivolous or vexatious. Representations must be made in writing and may be amplified at the subsequent hearing or may stand in their own right. Additional representations which do not amount to an amplification of the original representation may not be made at the hearing. Representations may be made electronically, provided the licensing authority agrees and the applicant submits a subsequent hard copy, unless the licensing authority waives this requirement.

11.10 Where authorised persons and responsible authorities have concerns about problems identified at premises, it is good practice for them to give licence holders early warning of their concerns and the need for improvement, and where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns. A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. Co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co- operation.

11.11 If the application for a review has been made by a person other than a responsible authority (for example, a local resident, residents' association, local business or trade association), before taking action the licensing authority must first consider whether the complaint being made is relevant, frivolous, vexatious or

repetitious. Further guidance on determining whether a representation is frivolous or vexatious can be found in Chapter 9 of this Guidance (paragraphs 9.4 to 9.10).

Reviews arising in connection with crime

11.24 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.

11.25 Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. There is, therefore, no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. Some reviews will arise after the conviction in the criminal courts of certain individuals, but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go beyond any finding by the courts, which should be treated as a matter of undisputed evidence before them.

11.26 Where the licensing authority is conducting a review on the grounds that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.

11.27 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:

- for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime;
- for the sale and distribution of illegal firearms;
- for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;

- for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
- for prostitution or the sale of unlawful pornography;
- by organised groups of paedophiles to groom children;
- as the base for the organisation of criminal activity, particularly by gangs;
- for the organisation of racist activity or the promotion of racist attacks;
- for employing a person who is disqualified from that work by reason of their immigration status in the UK;
- for unlawful gambling; and
- for the sale or storage of smuggled tobacco and alcohol.

11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered.